

Check Please!

Become A Secret Shopper

What is a Mystery/Secret Shopper?

- Mystery Shoppers are hired because Client Businesses have made a commitment to quality customer service and require evaluations of their standards and staff by independent, objective third party organizations. Mystery Shoppers conduct discrete audits of staff, service and product quality in numerous industries including hospitality, retail, and automotive sectors etc.

What experience do I need to do Mystery Shopping for CheckPlease!?

- While we conduct Mystery Shopping in a variety of fields the majority of our business is within the hospitality industry so in order to effectively conduct observations of staff and procedures in bars and restaurants you need to have hospitality experience. Preferably you will have worked behind a bar. We do not hire staff that does not have hospitality experience.

What skills do I need?

- Excellent communication skills as our reports are very detailed. Your writing skills must be above average.
- Knowledge of Excel and access to a computer and fax machine.
- Extraordinary discrete observational skills. It is of paramount importance to be as invisible as possible as our business is all about discretion.
- The ability to accurately retain information for the report. While you are welcome to take notes, discretely in bathroom stalls if you need to, you need to be able to remember as much as possible of the evening.

Do I pay anything to work for your company?

- It does not cost you anything to work with us. We pay \$35.00 for a properly completed report as well as reimburse you for food and alcohol for you and your guest. The budget is set by the client and varies.

If I want to work with CheckPlease what do I do?

- Please email Parthena Simone at Parthena@CheckPlease.com and let me know about your hospitality experience. I do not need to see a resume but would like to view your writing skills so a few sentences is all that is required. Please do not go to the Shoppers tab at the top of the website and fill out that section. That particular section is only for agents that I have interviewed and are going to be working with us. Please communicate with me in email form with your pertinent experience. Thank you for your interest.

Are there any other roles within the company?

- We are always looking out for extraordinary sales people to expand the client base in their city. If you have hospitality experience are a driven sales person with great contacts in the industry please email us at Parthena@CheckPlease.com. Thank you so much.